



Hearing is one thing. Listening is another.

LACE Online — Listening and Communication Enhancement — is an interactive, web-based training program that helps improve your ear-to-brain muscle memory.

Even when you've taken steps to improve your hearing you still may be missing out on words and conversations. That's because you hear with your ears - but you listen with your brain. Even people with normal hearing can have poor listening skills and miss portions of what is being said. The good news is that your brain can be trained to use strategies that compensate for situations when your hearing ears alone may not be enough.

Even if you don't have a hearing loss, LACE Online can help you improve your listening skills up to 30% in just 11 days. The program will help you learn strategies such as how to understand speech in difficult hearing environments, like restaurants or groups of people, and following a rapid speaker.

Getting started with LACE Online training is easy. Just follow these simple steps:

1. Using your web browser, visit www.lacelistening.com.
2. View the LACE Online introductory video by clicking the "Click Here To Watch Introductory Video" button at the center of the screen.
3. Enter your LACE Online Access Code (below), email address and create a password.
- 4. Access Code:**
5. Click the button labeled "Proceed" to begin.

When you return for your next sessions, log in using the green "Sign In" button at the upper right hand corner of the site.

Already a **LACE** member? [Sign In](#)

Auditory training is a critical part of your overall hearing healthcare treatment. To achieve the maximum benefit from LACE Online training, please follow these recommended guidelines:

- **Begin LACE Online training as soon as possible** after the fitting of your hearing aid or as directed by your hearing healthcare professional.
- **If you have hearing aids you should wear them during training.**
- **To achieve best results, daily LACE training is recommended.** The goal is to complete one LACE training session per day (approx. 30 minutes) for 11 sessions.
- **Try to avoid long gaps of time between training sessions.** Preferably no more than 1-2 days.
- **Over time LACE adapts to suit your individual needs.** As your listening skills improve, the tasks will gradually become more challenging. So don't be discouraged over some incorrect responses. It's a normal part of the process as you develop your listening abilities.

Need help?

If you encounter any problems accessing the LACE Online program, please email support@neurotone.com or call 800-409-LACE (5223), M-F 9AM – 6PM CT.

